

SIOBHAN McHALE

**Affiliation:**

Executive general manager people, culture & change at the Dulux Group.

Ideas:

Culture isn't just something that's nice-to-have. From disengaged employees to underserved customers, business failures invariably stem from a culture problem.

Content:

[The Insider's Guide to Culture Change: Creating a workplace that delivers, grows and adapts](#) (Harper, 2020)

Bio:

Australia-based and originally from Ireland, McHale led a seven-year change programme at the Australia and New Zealand Banking Group that transformed it from the lowest-performing bank in the country into one of the highest-performing and most admired banks in the world. Previously worked at PriceWaterhouse Coopers and Accenture.

Verdict:

"The most groundbreaking thinking on how to change workplace culture that I have seen in many years."
Carolyn Taylor, author of *Walking the Talk*.

Website:

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Social:

@siobhanmchale2